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TOURISM DEVELOPMENT SOLUTIONS IN THUAN HUNG RICE PAPER VILLAGE, THUAN HUNG WARD, CAN THO CITY, VIETNAM

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Abstract:

In the context of experiential tourism and cultural heritage preservation, the development of tourism in Thuan Hung rice paper craft village (Thuan Hung Ward, Can Tho City) not only contributes to community income but also helps sustain traditional crafts. This study investigates the key factors influencing tourism development in the village and proposes strategic directions for sustainable growth. Data were collected from 125 tourists through a structured questionnaire using convenience sampling. Analytical methods include descriptive statistics, reliability analysis, exploratory factor analysis, and multiple regression. Findings reveal five main influencing factors: tourism resources, infrastructure and technical facilities, human resources, product quality, and security and environmental sanitation. Among these, tourism resources exert the most significant impact, while security and environmental sanitation have relatively lower influence. Based on these insights, the study recommends solutions such as resource conservation,

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infrastructure enhancement, workforce training, product development, and improved management of safety and sanitation to foster sustainable tourism and enhance local livelihoods.

Keywords: Thuan Hung rice paper craft village, craft village, craft village tourism, Can Tho City

1. Introduction

In the context of today's rapidly evolving tourism industry, the integration of traditional craft villages into tourism is considered an inevitable and strategic trend. This combination not only diversifies local tourism products but also helps preserve cultural heritage and improve livelihoods for craft village residents (Bui Van Vuong, 2002; Duong Ba Phuong, 2001).

In the Mekong Delta, Can Tho City stands out as a vibrant center of traditional handicrafts, with many renowned craft villages such as Thoi Nhut flower village, Xeo La leaf hat village, and Thom Rom straw net weaving village. Among these, one of the most iconic is the Thuan Hung rice paper village, located in Thot Not District, Can Tho City. This village boasts a history of over 200 years and has been preserved through the dedication and passion of successive generations.

Thuan Hung's rice paper is known for its distinctive white color and unique flavor, which has become a signature product of the village. According to local elders, the craft originated in ancient times, when only a few households produced rice paper for Tet celebrations. Over time, the special taste and quality attracted attention from across the region, leading to increased demand and the expansion of rice paper production. Today, the village is home to more than 100 households engaged in rice paper making, primarily concentrated in Tan Loi 3, Tan Phu, and Tan Thanh hamlets across all 9 sub-hamlets of Thuan Hung Ward.

In recognition of its cultural significance, in 2023, the Minister of Culture, Sports and Tourism, Mr. Nguyen Van Hung, signed a decision officially listing Thuan Hung rice paper making as a National Intangible Cultural Heritage. This acknowledgment highlights the village's rich cultural and historical value, as well as its potential to become a compelling cultural tourism destination.

Despite this potential, tourism development in Thuan Hung remains limited, largely informal, and lacks strategic planning. The village's tangible and intangible cultural assets are underutilized, and tourism activities are still spontaneous rather than professionally organized.

Therefore, this study focuses on three key objectives:

- 1) analyzing the potential and current state of tourism development in Thuan Hung rice paper craft village;
- 2) identifying the key factors affecting its tourism development; and
- 3) proposing practical solutions to promote sustainable tourism in the village.

2. Literature Review and Hypothesis Development

Craft village tourism is a unique form of cultural tourism that enables visitors to experience both the tangible and intangible cultural values associated with traditional craft villages. It offers opportunities for tourists to engage directly with local heritage through craft-making activities, traditional festivals, and interactions with artisans. As defined by Doan Manh Cuong (2020), craft village tourism also encompasses a rural space where local communities not only produce handicrafts but also provide tourism-related services. According to Dao Ngoc Canh and Nguyen Thi Huynh Phuong (2020), this form of tourism is characterized by four key features: it is a cultural and economic activity, deeply connected with local communities, closely linked to other forms of tourism, and rooted in preserving cultural identity.

Craft village tourism contributes significantly to local livelihoods, supports socioeconomic development, diversifies tourism offerings, and—importantly—plays a central role in preserving cultural traditions (Do Thi Yen *et al.*, 2023). In the case of Thuan Hung rice paper village, despite its rich heritage and tourism potential, current development remains limited and does not fully reflect its inherent strengths. To unlock this potential, it is crucial to design distinctive tourism products related to rice paper production, integrate traditional cultural elements (e.g., festivals), improve infrastructure, train human resources, and implement supportive policies.

Previous domestic and international studies have addressed various aspects of craft village tourism development. In Vietnam, researchers have highlighted the importance of tourist expectations, satisfaction, and revisit intentions as key factors in attracting and retaining visitors (Nguyen Thi Kim Thanh *et al.*, 2020). Others have emphasized the need to transition livelihoods towards tourism in order to adapt to modern socio-economic dynamics and ensure the survival of traditional crafts (Dinh Vu Hoa, 2020), while affirming that service quality is a decisive factor in attracting tourists (Nguyen Phu Thang, 2021; Do Thi Yen *et al.*, 2023).

Internationally, studies have shown that integrating traditional crafts with tourism contributes to job creation, poverty reduction, and the preservation of cultural heritage (Zargham, 2007; Mustafa, 2011; John, 2014). Scholars also stress the importance of sustainable development strategies and the capacity-building of destination management for craft villages (Ssesimba & Joseph, 2019; Sundari, 2021; Azharunnisa, 2022). However, research specific to Thuan Hung rice paper village has primarily focused on production, business, and conservation, with little in-depth exploration of tourism development.

Building on the existing literature, this study adopts and expands previous models (Truong Tri Thong *et al.*, 2016; Le Thanh Phu & Nguyen Quoc Thanh, 2021) and incorporates insights from both domestic and international studies (Nguyen Thi Thu Huong *et al.*, 2019; Vu Minh Hieu & Rasovska, 2017; Collins-Kreiner & Wall, 2007; Mustafa, 2011; Wisudawati & Maheswari, 2018; Ssesimba, 2019). Based on this foundation, the study proposes five key factors influencing the development of tourism in Thuan Hung rice paper village:

2.1 Tourism Resources

These include cultural heritage and traditional crafts, forming the foundation of craft village tourism. In Phu Quoc, the cultural value of handicrafts was found to be the most attractive feature (Vu Minh Hieu & Rasovska, 2017). Similarly, Collins-Kreiner & Wall (2007) argue that tourism resources are a prerequisite in any SWOT-based analysis of tourism potential.

Hypothesis 1 (H1): Tourism resources positively correlate with tourism development in Thuan Hung rice paper village.

2.2 Infrastructure and Technical Facilities

Studies in Thanh Ha pottery village (Hoi An) have shown that poor infrastructure and lack of service facilities hinder tourism (Pham Hong Long *et al.*, 2021). Transport, service infrastructure, and designated sales/display areas are essential for converting tourism potential into reality (Tourism Development Research Institute, 2019).

Hypothesis 2 (H2): Infrastructure and technical facilities positively correlate with tourism development in Thuan Hung.

2.3 Security and Environmental Sanitation

In Da Nang, tangible factors like hygiene and safety significantly influence tourist satisfaction and their intention to return (Nguyen Phu Thang *et al.*, 2022). Environmental cleanliness and safety are also highlighted as non-negotiable criteria in sustainable tourism (Tourism Development Research Institute, 2019).

Hypothesis 3 (H3): Security and environmental sanitation positively correlate with tourism development in Thuan Hung.

2.4 Product Quality of the Craft Village

The appeal of handmade products depends on their authenticity, craftsmanship, and innovation. Research in Jordan (Mustafa, 2011), Bali (Wisudawati & Maheswari, 2018), and East Africa (Benson, 2014) confirms that product quality directly influences purchasing behavior and tourist satisfaction.

Hypothesis 4 (H4): The quality of traditional products positively correlates with tourism development in Thuan Hung.

2.5 Human Resources

The human element—especially artisans and tourism service providers—plays a critical role in differentiating craft village tourism from other forms. Studies in Odisha, India and East Africa indicate that training local communities in sales and hospitality leads to increased income and social cohesion (Ssesimba, 2019; Benson, 2014).

Hypothesis 5 (H5): Human resources positively correlate with tourism development in Thuan Hung rice paper village.

Table 1: Evaluation Scale and Variable System

Scale	Variable encoding	Observed Variable Name	References
Tourism Resources	TNDL1	The craft village has valuable historical and cultural relics	
	TNDL2	Thuan Hung craft village still retains its traditional identity.	-
	TNDL3	Unique and diverse craft village products are attracting tourists.	Le Thanh Phu and Nguyen Quoc Thanh (2021),
	TNDL4	The craft village has a long tradition.	Huynh Ngoc Tinh (2023)
	TNDL5	The craft village is located near the tourist attractions of the Thot Note district.	
	CSHT1	The transportation system to the Thuan Hung rice paper village is convenient.	
	CSHT2	Spacious and airy parking and reception area	-
Infrastructure and Technical Facilities	CSHT3	Clean water, electricity, and toilet systems ensure good tourism service.	Le Thanh Phu and Nguyen Quoc Thanh (2021),
	CSHT4	The communication system at the craft village ensures good tourism service.	Truong Tri Thong <i>et al.</i> (2017)
	CSHT5	Well-organized tourist transportation services of good quality	
	TTAN1	There is no phenomenon of pulling guests	
	TTAN2	Waste in craft villages is collected and treated.	
Order, Security, and Environmental Sanitation	TTAN3	There is no begging in the craft village.	Le Thanh Phu and Nguyen Quoc Thanh (2021), Huynh Ngoc Tinh (2023)
Sanitation	TTAN4	The security situation in the craft village is guaranteed.	- Huylin Ngoc Thin (2023)
	TTAN5	Food safety and hygiene in craft villages are guaranteed.	
	CLSP1	Diverse and attractive tourism services	
	CLSP2	Reasonable prices for travel products and services	
Product Quality of Craft Villages	CLSP3	Products to ensure food hygiene and safety	Le Thanh Phu and Nguyen
	CLSP4	Food and beverage services, accommodation near attractions	Quoc Thanh (2021)
	CLSP5	Shopping for shops and souvenirs in diverse and attractive craft villages	
Human Resources	NNL1	The people of the craft village are friendly and warm to guests	T. T. T. T. C.
	NNL2	People are ready to support guests within the permitted range.	Truong Tri Thong <i>et al.</i> (2017), Le Thanh Phu and Nguyen
	NNL3	People have good tourism knowledge and skills.	Quoc Thanh (2021)

	NNL4	The staff at accommodation and dining establishments are very friendly and polite.	
	NNL5	Good communication skills	
Overall Rating	DGC1	Your satisfaction level with Thuan Hung Rice Cake DLLN	
	DGC2	Do you plan to travel to Thuan Hung cave?	Recommended Authors (2024)
	DGC3	Do you plan to introduce tourism activities at Thuan Hung cave to relatives and friends?	

Source: Compiled and proposed authors, 2024.

3. Research Methodology

Based on the research context and literature review, the study was guided by the following research question and objective:

3.1 Research Question

• What are the key factors influencing the development of tourism in Thuan Hung rice paper craft village, and how do these factors differ in their level of impact?

3.2 Research Objective

To identify and analyze the key factors influencing the development of tourism in Thuan Hung rice paper craft village, and to evaluate the relative impact of each factor on tourism development.

3.3 Methods of Collecting and Processing Secondary Data

Secondary data for this study were collected from a variety of sources, including academic books, online databases, statistical reports, and official documents related to tourism and craft village development. The main sources include materials from the Department of Culture, Sports and Tourism of Can Tho City, and academic resources available through the Can Tho University Library. These data were aggregated and analyzed to provide contextual background, support the development of the research model, and inform the interpretation of primary data findings.

3.4 Primary Data Collection and Processing Methods

Primary data were collected through a structured questionnaire developed by the author. The questionnaire comprises three main sections:

- 1) demographic information of respondents,
- 2) tourism behavior, and
- 3) perceptions of factors influencing tourism development in Thuan Hung rice paper craft village.

The research model includes five main factors, represented by 25 observed variables (independent variables). Following the guideline proposed by Hoang Trong

and Chu Nguyen Mong Ngoc (2005), which suggests a minimum of five observations per variable, the required sample size for analysis was set at a minimum of 125 respondents. Data were collected using a convenience sampling method during the period from May 2024 to October 2024. A total of 125 valid responses were obtained from tourists who had visited the craft village, meeting the minimum sampling requirements for analysis.

The collected data were processed and analyzed using IBM SPSS Statistics 23.0 software. Analytical techniques applied include:

- Descriptive statistics (to summarize respondents' demographic and behavioral characteristics),
- Reliability analysis (to test the internal consistency of the measurement scales),
- Exploratory Factor Analysis (EFA) (to identify underlying factor structures), and
- Multiple regression analysis (to determine the relationships between the identified factors and tourism development outcomes).

An overview of the demographic characteristics of surveyed tourists is presented in Table 2.

Variable observation Percent (%) Variable observation Percent (%) 110 Below High School South 16,1 Gender 70 Intermediate 19,4 Female Under 18 11,1 **Education** College 19,4 From 18-29 61,1 University 42,8 From 30-39 21,7 2,2 In College Age From 40-59 4,4 Over 50 1,7

Table 2: Demographic characteristics of tourists

Source: Tourist survey data, n = 180.

3.5 Factors Influencing the Development of Tourism in Thuan Hung Rice Paper Craft Village

To ensure the reliability of the measurement scales and the observed variables proposed in the research model (refer to Table 1), the author conducted a reliability analysis using Cronbach's Alpha. According to Nunnally (1978) and Peterson (1994), a scale is considered reliable if it achieves a Cronbach's Alpha coefficient greater than 0.6. Additionally, an observed variable is deemed acceptable if its corrected item-total correlation coefficient is ≥ 0.3 (Nunnally & Bernstein, 1994).

The results of the reliability analysis indicate that all 25 observed variables across the five independent factors, as well as the three observed variables representing the dependent factor "Overall Evaluation of Tourism Development," meet the established reliability thresholds. This confirms the internal consistency of the scales and their suitability for further analysis.

A detailed summary of the reliability test results is presented in Table 3.

Table 3: Scale reliability test results

Scale	Variable correlation coefficient – total oscillation correction	Cronbach's Alpha	
Tourism Resources	0,503 – 0,607	0,787	
Infrastructure and Technical Facilities	0,513 – 0,573	0,766	
Order, Security, and Environmental Sanitation	0,512 – 0,627	0,780	
Product Quality	0,512 – 0,625	0,787	
Human Resources	0,523 – 0,607	0,782	
Overall Rating	0,498 – 0,622	0,743	

Source: Tourist survey data, n=180.

3.5 Exploratory Factor Analysis

Exploratory Factor Analysis (EFA) was conducted to identify the underlying structure of the data set and determine the core factors influencing tourism development in Thuan Hung rice paper craft village. The Kaiser-Meyer-Olkin (KMO) measure of sampling adequacy yielded a value of 0.927, indicating that the data are highly suitable for factor analysis (Le Van Huy & Nguyen Tran Tram Anh, 2012). Furthermore, Bartlett's Test of Sphericity was statistically significant (p < 0.001), confirming the existence of sufficient linear correlations among the observed variables to justify factor analysis (Hoang Trong & Chu Nguyen Mong Ngoc, 2008).

The analysis revealed that the extracted factors accounted for 57.494% of the total variance, which indicates a satisfactory level of explained variance for social science research. The extraction method used was Principal Component Analysis (PCA), with Varimax rotation applied to enhance the interpretability of the factor structure. Factors were retained based on Eigenvalues greater than 1, and only variables with a factor loading of at least 0.5 were included.

During the analysis process, two observed variables were removed for not meeting the minimum loading threshold:

- "Clean water, electricity, and toilet system ensuring adequate service for tourists"
- "Reasonable prices of tourism products and services"

After removing these items, five distinct factors were successfully extracted, which represent the key dimensions influencing tourism development in the study area. The detailed results of the factor analysis are presented in Table 4.

Table 4: Rotation factor matrix

Variable observation		Factor					
		2	3	4	5		
The security situation in the craft village is guaranteed	0,722						
There is no phenomenon of pulling guests	0,631						
Food safety and hygiene in craft villages are guaranteed	0,614						
Waste in craft villages is collected and treated	0,589						
There is no begging in the craft village	0,578						
Unique and diverse craft village products attract tourists.		0,723					
The craft village has a long tradition.		0,701					
Thuan Hung craft village still retains its traditional identity.		0,634					
The craft village is located near the tourist attractions of the Thot Note district.		0,616					
The craft village has valuable historical and cultural relics.		0,512					
People are ready to support guests within the permitted range.			0,775				
People have good tourism knowledge and skills.			0,629				
The staff at accommodation and dining establishments are very friendly and polite.			0,601				
The people of the craft village are friendly and warm to guests.			0,581				
Good communication skills			0,545				
The transportation system to the Thuan Hung rice paper village is convenient.				0,748			
The communication system at the craft village ensures good tourism service.				0,679			
Spacious and airy parking and reception area				0,617			
Well-organized tourist transportation services of good quality				0,580			
Diverse and attractive tourism services					0,683		
Food and beverage services, accommodation near attractions					0,647		
Shopping for shops and souvenirs in diverse and attractive craft villages					0,569		
Products to ensure food hygiene and safety					0,520		
KMO = 0.927; p-value tests Bartlett's = 0.000; Total variance of extraction = Excerpts: Principle components: Eigenvaue > 1: Rotation: Varimax	57.494	%;					

Excerpts: Principle components; Eigenvaue > 1; Rotation: Varimax

Source: Tourist survey data, n=180.

3.6 Analysis of the Dependent Variable and Multiple Regression Results

To assess the validity of the dependent variable scale, Exploratory Factor Analysis (EFA) was conducted on three observed variables: DGC1, DGC2, and DGC3. The Kaiser-Meyer-Olkin (KMO) coefficient was 0.667, indicating acceptable sampling adequacy for factor analysis. Additionally, Bartlett's Test of Sphericity was statistically significant (Sig. = 0.000), confirming sufficient correlation among the variables. The analysis extracted a single factor with a total variance explained of 66.535%, which exceeds the minimum threshold of 50%. This result demonstrates that the three observed variables consistently represent a single latent construct—namely, the dependent variable: tourism development.

Based on the EFA results for the independent variables (refer to Table 4), five distinct factors influencing tourism development in Thuan Hung rice paper craft village were identified:

- **Factor 1 (F1):** Comprising 5 observed variables, this factor is labeled "Security and Environmental Sanitation".
- Factor 2 (F2): Comprising 5 observed variables, labeled "Tourism Resources".
- Factor 3 (F3): Comprising 5 observed variables, labeled "Human Resources".
- Factor 4 (F4): Comprising 4 observed variables, labeled "Infrastructure and Technical Facilities".
- Factor 5 (F5): Comprising 4 observed variables, labeled "Product Quality of the Craft Village".

3.7 Multiple Linear Regression Analysis

The multiple linear regression analysis was conducted to examine the relationship between the five independent factors and the dependent variable—tourism development in Thuan Hung rice paper village.

- The adjusted R² value was 0.674, indicating that approximately 67.4% of the variance in the dependent variable is explained by the five independent factors.
- The F-test was statistically significant (Sig. = 0.000), confirming that the overall regression model is a good fit for the data (Saunders *et al.*, 2010).
- The Variance Inflation Factor (VIF) values for all independent variables were equal to 1.000, suggesting no multicollinearity exists among the predictors (Dinh Phi Ho, 2012, cited in Nguyen Trong Nhan, 2020).
- The Durbin-Watson statistic was 1.547, falling within the acceptable range of 1.5 to 2.5, which indicates the absence of autocorrelation in the residuals.
- All standardized Beta coefficients were statistically significant, with Sig. values of 0.000, demonstrating that each independent variable has a meaningful impact on the dependent variable.
- The Sig. value of F Change was also 0.000, further supporting the statistical validity of the regression model.

These findings confirm that all five factors significantly contribute to the development of tourism in Thuan Hung rice paper craft village, and the model is both robust and statistically sound.

Table 5: Results of multiple linear regression analysis

	Normalization Factor		Itself.	Line Statistics		
Model	Beta	τ		Tolerance	BRIGHT	
Constant		0,000	1,000			
Order, Security, and Environmental Sanitation	0,353	8,282	0,000	1,000	1,000	
Tourism Resources	0,421	9,858	0,000	1,000	1,000	
Human Resources	0,381	8,924	0,000	1,000	1,000	
Infrastructure and Technical Facilities	0,372	8,720	0,000	1,000	1,000	
Product Quality of Craft Villages	0,313	7,341	0,000	1,000	1,000	
D						

Determination factor R2 = 0.683; Correction R2 Determination Coefficient = 674; F-value = 27.665, p-value (Sig.) = 0.00; Durbin-Watson Inspection Value = 1,547

Source: Tourist survey data, n=180.

3.8 Factor Score Equation and Influence of Independent Variables

According to Hair *et al.* (2010), the **factor score equation** is constructed based on standardized regression coefficients (Beta values) to illustrate the relative influence of each independent variable on the dependent variable. The general form of the equation is expressed as:

$$Y = \beta 1X1 + \beta 2X2 + \dots + \beta nXnY = \beta 1X_1 + \beta 2X_2 + \alpha + \beta nXnY = \beta 1X_1 + \beta 2X_2 + \dots + \beta nXn.$$

In this study, the factor score equation for the development of tourism in Thuan Hung rice paper craft village is defined as follows:

Y=0.421×(Tourism Resources)+0.381×(Human Resources)+0.372×(Infrastructure and Technical Facilities)+0.353×(Security and Environmental Sanitation)+0.313×(Product Quality of the Craft Village).

Based on the standardized Beta coefficients derived from the multiple regression analysis, the Tourism Resources factor had the strongest influence on the dependent variable, with a normalized coefficient of β = 0.421, accounting for approximately 23.88% of the model's explanatory power.

The remaining factors, ranked in descending order of influence, are as follows:

- Human Resources (β = 0.381; 21.61%),
- Infrastructure and Technical Facilities ($\beta = 0.372$; 21.11%),
- Security and Environmental Sanitation (β = 0.353; 20.00%),
- Product Quality of the Craft Village (β = 0.313; 17.88%).

These results indicate that Tourism Resources and Human Resources are the most critical determinants of tourism development in Thuan Hung rice paper craft village. While infrastructure, environmental and safety conditions, and product quality also play important roles, their influence is comparatively lower.

4.2 Recommendations

4.2.1 Basis for Proposing Solutions

The recommendations for promoting tourism development in Thuan Hung rice paper craft village, located in Thot Not Ward, Can Tho City, are based on the following foundations:

- 1) The current state of tourism development in the craft village;
- 2) Lessons learned from the development of traditional craft village tourism in countries such as Japan, Thailand, China, and in selected localities across Vietnam.
- 3) The author's field survey results and analysis of collected data.

4.2.2 Proposed Tourism Development Models for Thuan Hung Rice Paper Craft Village

o Experiential Tourism: "A Day as an Artisan"

Inspired by successful models such as "A Day as a Farmer" in Ly Son Island and agricultural tourism in Dong Thap, Thuan Hung village can introduce a program titled "A Day as a Craft Villager." Tourists will directly participate in the traditional rice papermaking process—mixing flour, coating, drying, and tasting dishes made from rice paper. This hands-on experience not only enhances visitor engagement but also helps preserve the village's cultural identity.

o Integrated Eco-Tourism and Craft Village Tours

Thuan Hung's geographical location offers ideal conditions for combining craft village tourism with eco-tourism. The village can link with nearby attractions such as Tan Loc Islet (via the Thuan Hung – Tan Loc ferry) and Bang Lang Stork Garden (via National Highway 91), creating diverse and engaging tourism routes. This integrated model, similar to the tours combining Cai Rang noodle village with fruit orchard visits in Can Tho, can help diversify products and maximize local tourism potential.

Cultural Tourism Combined with Craft Village Visits

Located along National Highway 91, Thuan Hung is surrounded by notable cultural sites such as the memorial of composer Moc Quan – Nguyen Trong Quyen, Ngoc Trung Tang Temple, and Thuan Hung Communal House. By developing heritage-focused tours that combine these sites with craft-making experiences, the village can attract culturally interested travelers and enhance its tourism appeal.

4.2.3 Key Groups of Tourism Development Solutions Preservation and Revitalization of the Craft Village

Thuan Hung rice paper village holds both economic and cultural value. To preserve this traditional craft, local authorities should:

- Implement supportive policies for artisans, including welfare support and formal recognition for skilled craftspeople;
- Promote the village's image through media and tourism campaigns;
- Invest in intergenerational transmission by teaching traditional techniques to the youth and supporting entrepreneurship in the craft sector.

o Infrastructure and Technical Development

For tourism to thrive, investment in infrastructure is crucial. Local governments should prioritize:

- Building or upgrading dining establishments offering local cuisine while ensuring food safety standards;
- Developing accommodations for overnight visitors;

 Attracting investment to improve transportation, signage, rest stops, and other facilities that support a comfortable tourist experience.

Human Resource Development in Tourism

Enhancing the capacity of local tourism personnel is vital. Solutions include:

- Organizing vocational training, workshops, and experience-sharing events with artisans from other regions;
- Developing two key groups: (a) local tourism managers and operators, and (b) community members participating directly in tourism services;
- Encouraging local youth to engage in tourism-related careers within the village.

Development of Distinctive Tourism Products

Craft village tourism products must be both economically viable and culturally authentic. To achieve this, local governments should:

- Create interactive, experience-based tourism programs that allow visitors to engage in the production process (e.g., flour mixing, cake coating, and baking);
- Introduce river-based tourism options, leveraging the region's waterway culture to offer boat tours or floating experiences alongside craft activities.

Ensuring Safety, Security, and Environmental Hygiene

A clean, safe, and welcoming environment is essential for sustainable tourism. Local authorities should:

- Conduct regular inspections to maintain safety standards;
- Develop regulations to protect the natural and built environment;
- Encourage community participation in maintaining cleanliness and order, ensuring both resident well-being and a positive tourist experience.

5. Conclusion

Through data collection and in-depth analysis, this study has provided a comprehensive assessment of the current status of production facilities and the availability of human resources in Thuan Hung rice paper craft village, as viewed from the perspective of local residents. The study also explored tourists' experiences and feedback, helping to identify key factors—both positive and negative—that influence the development of tourism in the village. The findings highlight both the opportunities and challenges faced by the community in leveraging its traditional craft for tourism purposes. While the village holds significant potential due to its unique cultural heritage and traditional rice papermaking techniques, it also faces limitations in terms of infrastructure, tourism services, and human resource development.

Based on these insights, the study proposed six strategic solutions aimed at fostering sustainable tourism development in Thuan Hung. These include improving infrastructure, enhancing local capacity, diversifying tourism products, strengthening promotion and marketing, fostering collaboration between stakeholders, and preserving cultural values.

If these solutions are effectively implemented with the active involvement of local authorities, businesses, and the community, Thuan Hung rice paper craft village has strong potential to become a distinctive and sustainable cultural tourism destination in the Mekong Delta region in the near future.

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Conflict of Interest Statement

Both authors strongly agreed on the publication of this paper, and there was no contention or rivalry during the finishing of the work. In other words, the authors declare no conflicts of interest in this article. Both authors are fully and equally responsible for the benefits and harms after this article is published. The authors, moreover, declare that the material presented by us in this paper is our original work and does not contain any

materials taken from other copyrighted sources. Wherever such materials have been included, they have been clearly indented or/and identified by quotation marks, and due and proper acknowledgements have been given by citing the source at appropriate places.

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